# Mission statement

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Code: RD.001 Authored by: Giel Tettelaar Version: 2 Status: Approved



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## 1. Definitions

1.1.

The in this document mentioned terms are defined in the RD.004 (EMCI Register list of terms and conditions).

### 2. Purpose

2.1.

To set the EMCI Register objectives, goals & visions and define according to what way we aim to achieve this.

### 3. Mission

3.1

The mission of EMCI Register is:

- To offer its (potential) clients, certification according to CE norms.
- To focus on product producers who need CE certification is mandated by law.
- To be a dynamic and future-oriented organization.
- To be the leading RCD 2013/53/EU notified body in the Netherlands.

#### 3.2

In order to realize our mission, EMCI Register:

- Holds and maintains an ISO 17065 accreditation issued by the Dutch Accreditation Council under number RVA C660
- Holds and maintains the official RCD notified body status issued by the Dutch ministry of infrastructure and water management, represented by the human environment and transport inspectorate.

#### 3.3

Therefore EMCI Register:

• Handles and executes all processes and procedures in accordance with MS.002 (General Statute).

#### 3.4

In order maintain a fully independent and impartial position EMCI Register and any part of the same legal entity and entities under its organization control:

- Does not design, manufacture, implement, operate, install, distribute or maintain a product, process or service for the same scope that EMCI Register operates in. We will never compete with our clients directly.
- Will not provide consultancy in the product certification scope that EMCI Register operates in.
- Will not offer or provide management system consultancy or internal auditing to its clients where the certification scheme requires the evaluation of the client's management system.
- Will not state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization were used.
- Certification activities shall be undertaken impartially.
- Shall be responsible for the impartiality of its certification activities and shall not allow commercial, financial or other pressures to compromise impartiality

3.5

The activities of EMCI Register shall not be marketed or offered as linked with the activities of an organization that provides consultancy.

#### 3.6.

EMCI Register keywords & promises are:

- Independent & reliable
- Affordable, effective & to-the-point
- Approachable, operated out of The Netherlands by a professional and motivated crew
- Internationally recognized
- ISO 9001 certified by LLoyds Register
- ISO 17065 accredited by Dutch Accreditation Council
- RCD notified body appointed by the Dutch Minister of Infrastructure and Watermanagement, represented by the Human Environment and Transport Inspectorate

# 4. Equality & non-discriminatory conditions

#### 4.1

EMCI Register does not discriminate based on gender, religion, beliefs, or nationality. The policies and procedures under which EMCI Register operates, and the administration of them, shall be non-discriminatory. Procedures shall not be used to impede or inhibit access by applicants, other than as provided in ISO/IEC 17065.

4.2

EMCI Register shall make its services accessible to all applicants whose activities fall within the scope of its operations.

4.3

EMCI Register will respect the European convention for the Protection of Human Rights and Fundamental freedoms.

4.4

EMCI Register will not charge different base fee's for equal workload.

4.5

EMCI Register will publish a fee list on the public website.

4.6

If a certification application requires custom work or falls under a service EMCI Register has not yet determined a fixed price for EMCI Register will calculate the required amount based on the published hourly fee.

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EMCI Register is allowed to give sales-based discounts to clients.

4.8

EMCI Register regulations are made public, albeit on request.

4.9

Certification must be carried out according to PD.001 (Certification process)

4.10

Access to the certification process shall not be conditional upon the size of the client or membership of any association or group, nor shall certification be conditional upon the number of certifications already issued. There shall not be undue financial or other conditions.

# 5. Non-profit

5.1

EMCI Register is a legal entity with non-profit status.

5.2

EMCI Register does not seek to make financial gains from its operations.

5.3

EMCI Register pays fair and market based fee's to:

- Board members
- Committee members
- Contractors
- Employees

Expenses made by the above mentioned officials will be reimbursed against the cost price principle.