

# Terms and definitions

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All references in this document are against the latest possible version number. All public documents are published at our website. Questions? Contact us.

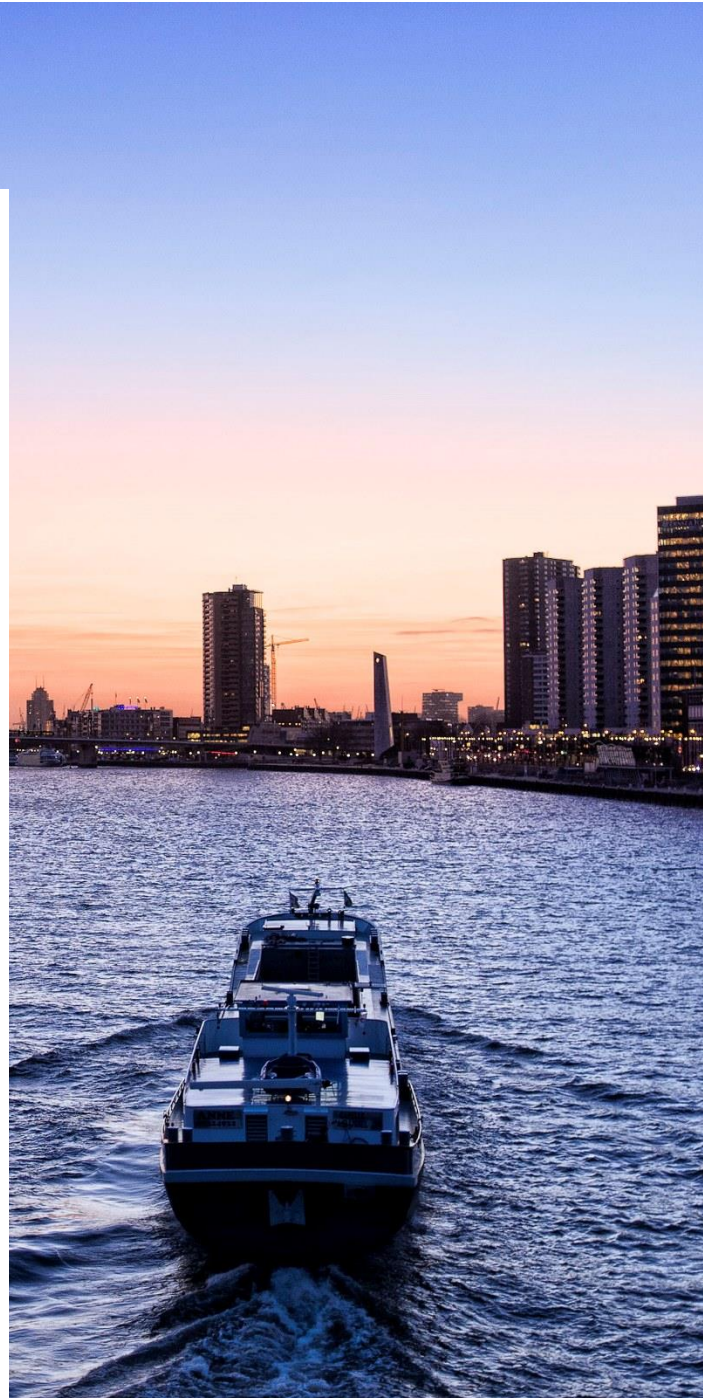
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In all documents, lists, regulations and rules operated or issued by the EMCI Register, the following terms are defined by EMCI Register as stated in this list of terms and definitions.

All terms and definitions described in the ISO/IEC 17065:2012 are automatically apart of this document.

Name	Definition
<b>ADR Platform</b>	ADR Platform, registered with the Dutch Chamber of Commerce in Rotterdam under file number 72629657.
<b>ADR</b>	Alternative Dispute Resolution (arbitration, binding advise, conflict coaching, mediation, negotiation)
<b>Appeal</b>	request by the provider of the object of conformity assessment to the <b><u>conformity assessment body</u></b> or <b><u>accreditation body</u></b> for reconsideration by that body of a decision it has made relating to that object (ISO/IEC 17000:2004 article 6.4)
<b>Articles of association</b>	The articles of association of EMCI Register, currently read as laid down in the deed of incorporation, executed on September 20 <sup>th</sup> , 2018 before ms. Mr. Desiree Ann Satimin, notary public practising in Rotterdam (Netherlands).
<b>Audit</b>	The by EMCI Register handled/executed audit.
<b>Auditor</b>	The person or organization who is appointed as such by EMCI Register for the audit, examination and testing of persons, entities, processes, competences or products.
<b>Certificate</b>	The by EMCI Register issued/granted certificate.
<b>Certification</b>	The by EMCI Register handled/granted certification.
<b>Certification scheme</b>	The applicable certification scheme mentioned by EMCI Register.
<b>Committee</b>	The committee (board) established by EMCI Register.
<b>Committee member (boardmember)</b>	The committee member (boardmember) appointed by EMCI Register.
<b>Complainant</b>	The party, or a representative of that party, that has been injured or aggrieved by EMCI Register itself or by the by EMCI Register certified persons, companies, organizations, services of products.
<b>Complaint</b>	expression of dissatisfaction, other than <b><u>appeal</u></b> , by any person or organization to a <b><u>conformity assessment body</u></b> or <b><u>accreditation body</u></b> , relating to the activities of that body, where a response is expected (ISO/IEC 17000:2004 article 6.5)

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<b>Complaint charges</b>	The charges for handling the complaint.
<b>Complaints committee (board)</b>	The complaints committee (board) appointed by EMCI Register.
<b>Complaint fee</b>	The complaint fee to be paid by the complainant.
<b>Complaints mediator</b>	The complaints mediator appointed by EMCI Register.

<b>Criterion</b>	The criterion set by EMCI Register or the applicable accreditation body that accredits/recognizes EMCI Register.
<b>Critical supplier</b>	A supplier of EMCI Register which services effect the main output and performance of GNG.
<b>Decision</b>	The decision taken by EMCI Register.
<b>Defendant</b>	EMCI Register or the owner of the by EMCI Register issued certificate against who/whom a complaint has been made.
<b>Disclaimer</b>	The disclaimer set by EMCI Register and as published on the EMCI Register website(s).
<b>Dispute</b>	An appeal or complaint
<b>DMI</b>	DMI, subsidiary and trade name of <u>Dutch Marine Expert</u> (Albert de Roos), registered with the Dutch Chamber of Commerce under number 70480214.
<b>EMCI Register</b>	EMCI Register, registered with the Dutch Chamber of Commerce in Rotterdam under file number 72629665, also trading as: CE-notifiedbody, CE-approved, CE-registered, CE-register.
<b>Dutch Accreditation Council</b>	The sole national accreditation body of the Netherlands recognized by government of the Netherlands to assess, against internationally agreed standards, organisations that provide certification, testing, inspection and calibration services.
<b>European Maritime Certification Institute   EMCI   EMCI Register</b>	EMCI Register, subsidiary and trade name of <u>Global Network Group CV</u> , registered with the Dutch Chamber of Commerce in Rotterdam under file number 56601506 and subsidiary and trade name of <u>Global Network Group Registration Certification Pty Ltd</u> , registered with CIPC South Africa under number 2016 165034 07.
<b>EQF</b>	European Qualifications Framework issued and installed by the European Union.
<b>Evaluation</b>	The by EMCI Register handled/executed evaluation.

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**GNG**

The applicable legal entity named 'Global Network Group'. All legal entities are legally separated and operated independently.

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<b>Global Network Group CV</b>	Global Network Group CV, registered with the Dutch Chamber of Commerce in Rotterdam under file number 56601506.
<b>Government</b>	The official, by the people elected, power in charge.
<b>ICC Council</b>	Global Network Group Quality Management Ltd, trading as ICC Council, registered with the Registrar of Companies for England and Wales in Cardiff under file number 8300385.
<b>Impartiality board</b>	The by EMCI Register appointed board.
<b>Implementing provision</b>	The implementing provision established by EMCI Register in addition to the regulations.
<b>Inspectorate human environment &amp; transport</b>	The inspectorate appointed by the Dutch minister of infrastructure & water management.
<b>ISO</b>	The standard(s) set by the International Organization for Standardization or the International Organization for Standardization itself.
<b>ISO 17065</b>	NEN-EN-ISO/IEC 17065, Conformity assessment, Requirements for bodies certifying products, processes and services (ISO/IEC 17065:2012, IDT)
<b>Minister (commissioner)</b>	The appointed minister/commissioner of a ministry/department.
<b>Ministry (department)</b>	The government agency lead by a minister/commissioner.
<b>Multi factor authentication</b>	A digital security method to increase password protection based software systems.
<b>Notified Body</b>	The by the national government appointed Notified Body.
<b>NQF</b>	National Qualifications Framework issued and installed by the national government in the country of origin.
<b>Objection</b>	The objection lodged against a decision, sanction and/or ruling by EMCI Register on a complaint or appeal.
<b>Privacy</b>	Privacy as defined in the Dutch laws and regulations.
<b>Product</b>	The product certified by EMCI Register.
<b>RCD Notified Body</b>	The against EU 94/25 Recreational Craft Directive appointed notified body

<b>Register</b>	The public inventory of issued certificates established by EMCI Register on the applicable website(s).
<b>Revoked</b>	The EMCI Register revoked certificate holder.
<b>Rules and regulations</b>	The rules and regulations set by EMCI Register and applicable for all certificates, certificate holders and other clients or The rules and regulations established by a committee intended for that committee.
<b>Ruling</b>	The ruling in a complaint procedure.
<b>Sanction</b>	A (disciplinary) action imposed on a certificate or certificate holder.
<b>Service</b>	The service offered by EMCI Register.
<b>Supplier</b>	A supplier of EMCI Register.
<b>Suspended</b>	The by EMCI Register suspended certificate or certificate holder.
<b>Survey (Questionnaire)</b>	The (online) survey organized/handled by EMCI Register.
<b>Term</b>	The term appointed by EMCI Register.
<b>Terms &amp; conditions</b>	The terms and conditions set by the EMCI Register, applicable for all EMCI Register services and as published on the EMCI Register website(s).
<b>Test</b>	The test held/executed by EMCI Register.
<b>Top management</b>	This is the <u>EMCI Register board. Since EMCI Register is a foundation (Dutch: stichting) a direct management/ceo is not available.</u>